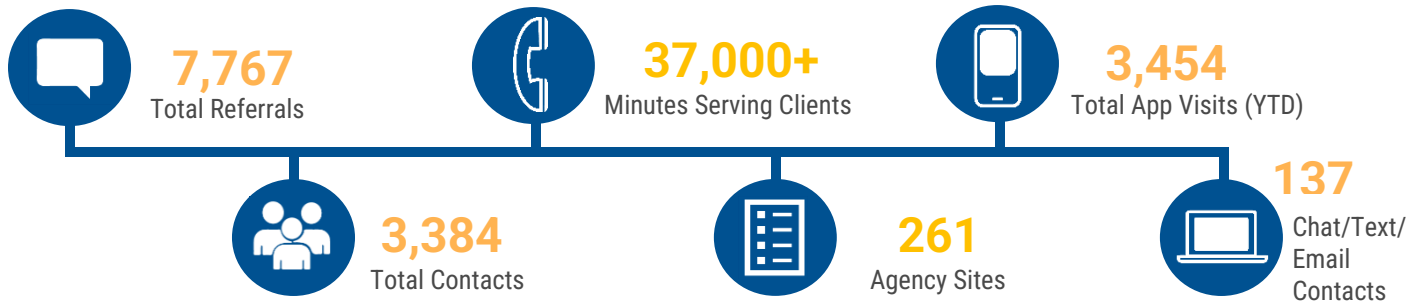


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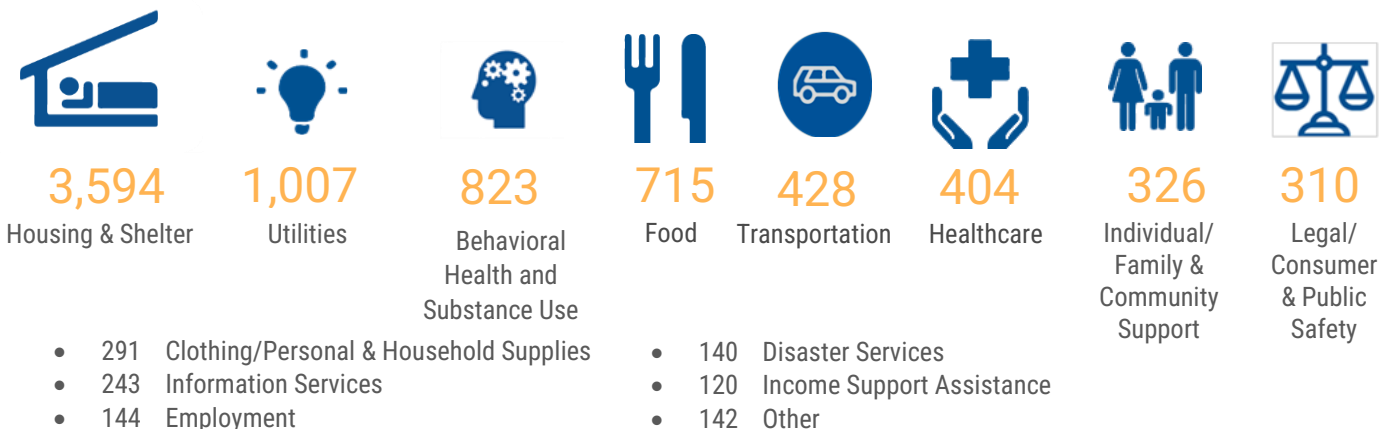
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2024 Rock County Service Report



Top Referrals by Category



Top Contacts by City (2,846 total)

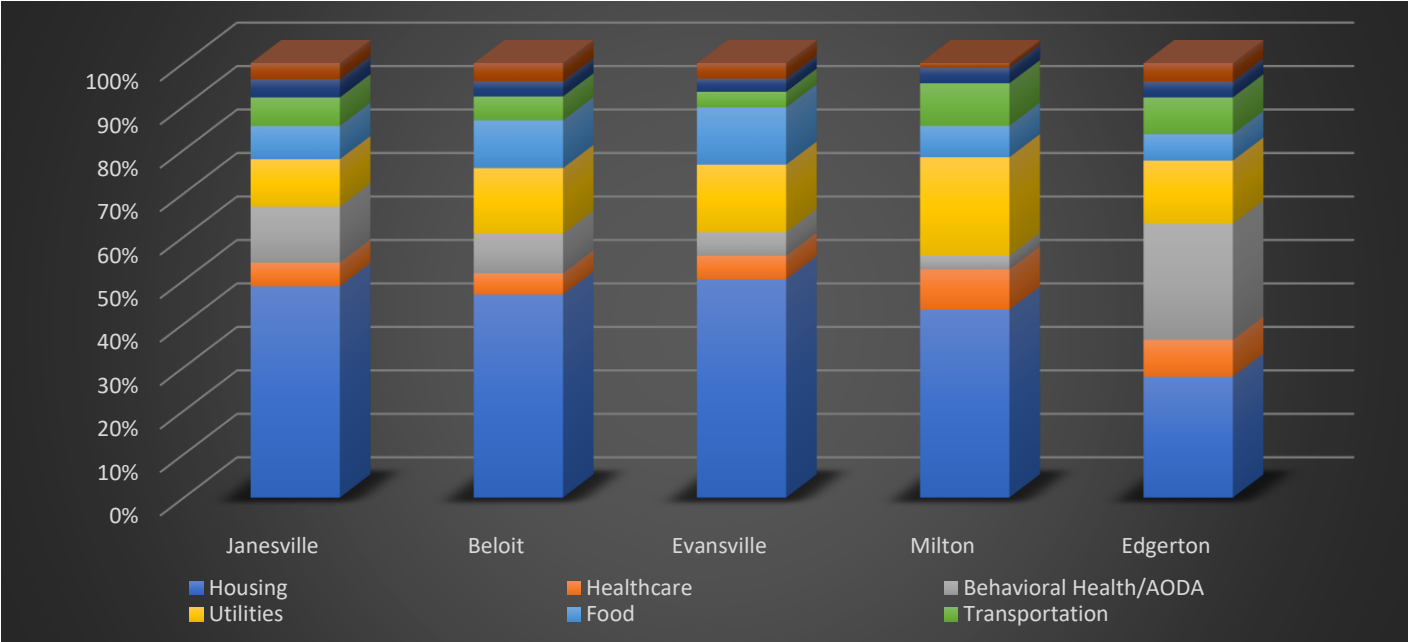
1. Janesville **1,631**
2. Beloit **1,399**
3. Evansville **79**
4. Milton **77**
5. Edgerton **68**

Top Agency Referrals (7,310 Total)

1. Salvation Army of Rock County: **924**
2. Echo: **777**
3. Forward Service Corporation Rock Co: **479**
4. Rural Housing: **352**
5. Energy Services, Inc.: **258**
6. ADRC: **232**
7. Family Promise of Greater Beloit: **223**
8. Mercy Health: **213**
9. Sparrow's Nest: **181**
10. Rock County Human Services: **175**

The largest increase in the referrals were for healthcare (40%), food (32%) and utility assistance (27%) in 2024 compared to 2023.

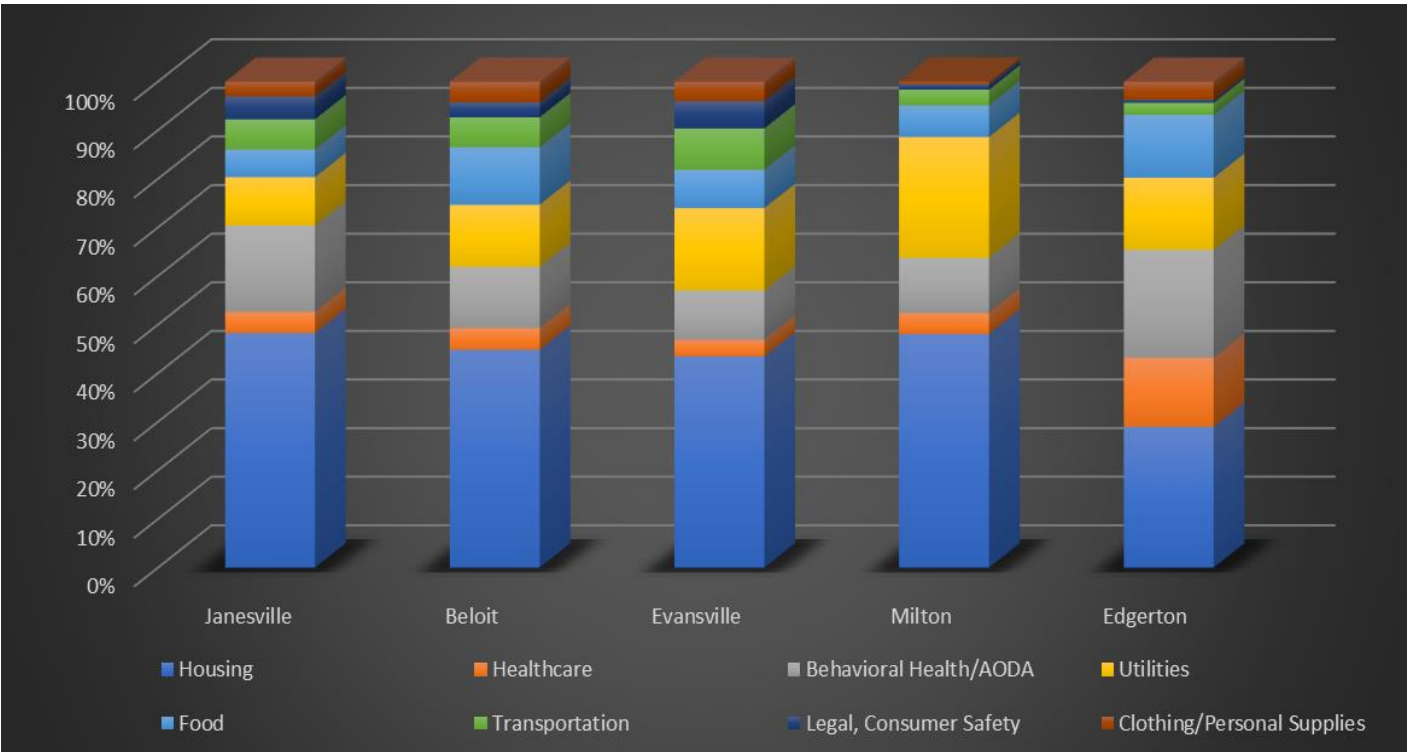
Referrals provided for Rock County Cities compared to total top needs within the zip code in 2024



Milton residents had an over 200% increase for transportation assistance (19 from 6). Beloit had a 49% increase in utility assistance (502 from 336) as well as a 38% increase for healthcare (162 from 117) and Janesville residents received 42% higher (276 from 194) food related referrals in 2024 compared to 2023.

Referrals provided for Rock County Cities compared to total top needs within the zip code in 2023

In 2024 all cities, but Edgerton had an increase in both healthcare (40% overall increase) and food (32% overall increase) related referrals in Rock County.



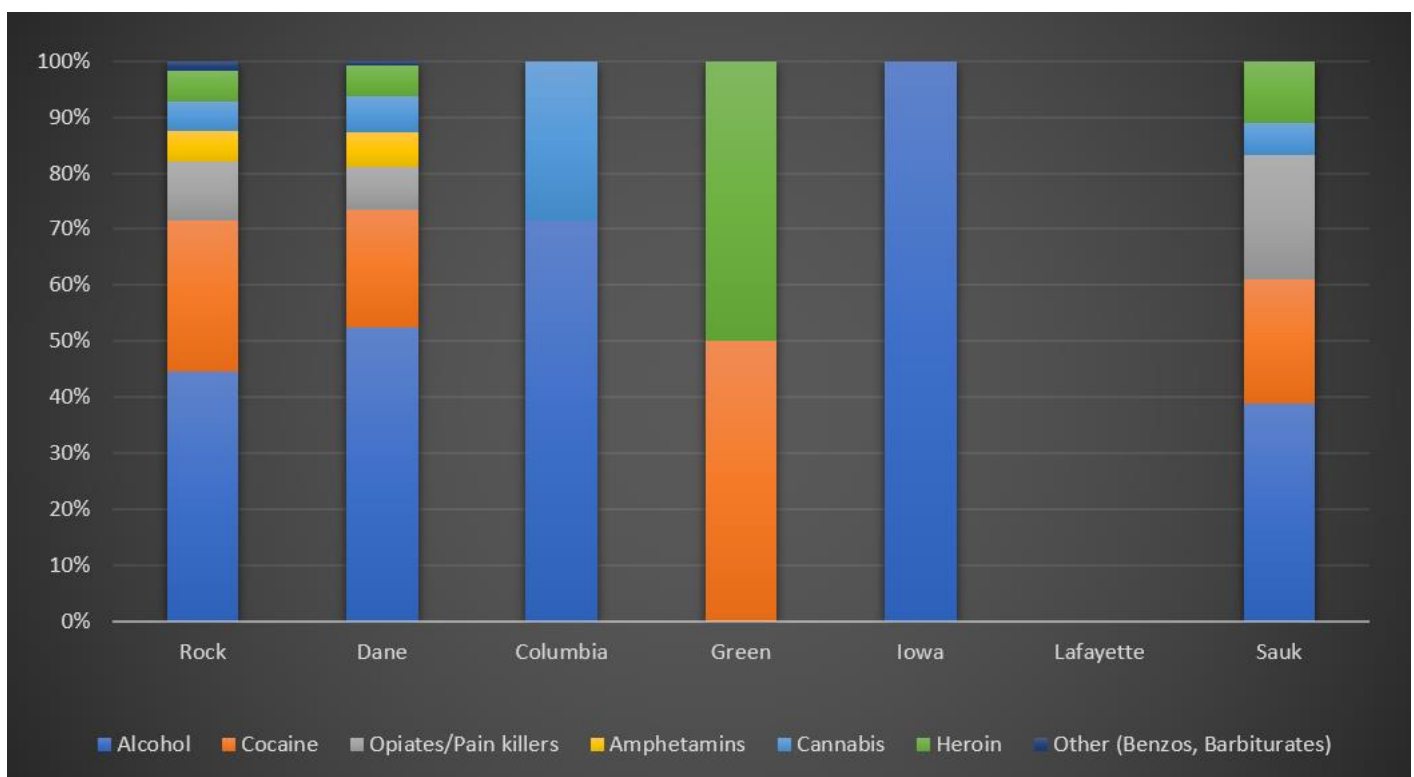
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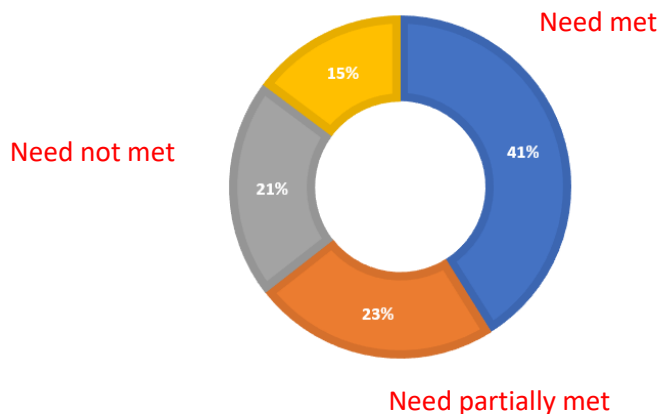
211 Wisconsin 2024 data on statewide project: Addiction Recovery Helpline

Types of drugs used in our call center's primary coverage area (there were no addiction related calls from Lafayette County in 2024)



When someone calls with addiction issues, a follow-up call is offered to find out if the referral was successful.

Did not contact referrals



63% of the Wisconsin callers that we were able to reach reported that their needs were either met or partially met by the agencies that 211's Addiction Recovery Helpline referred them to.

For more information contact:
Ed Wall
Director, 211
ed.wall@uwdc.org